



The Subordinate Courts have promulgated a Strategic Framework which sets out the key elements that provide a reference or benchmark against which the activities of the Subordinate Courts should be assessed.

The elements are as follows:

- The public perception of the Singapore justice system must be one of confidence in and respect for Singapore courts and the rule of law;
- The justice system must maintain human dignity, uphold the rule of law, and enhance access to justice;
- All persons will have ready access to justice in the Subordinate Courts, which will provide a range of effective and expeditious means of dispute resolution, without undue cost, inconvenience, or delay;
- The Subordinate Courts will ensure independent, fair and equal application of the judicial process and administer justice in accordance with the law;
- The Subordinate Courts will be administered in accordance with sound court governance principles which foster the efficient use of public resources and enhance performance;
- Technology will be strategically employed to increase access, convenience and ease of use of court services, and to assist the courts in enhancing the quality of justice;
- The impact of socio-economic and legal forces will be closely monitored in order that the Subordinate Courts can effectively lead and manage change amidst a rapidly changing national and global environment;
- The Subordinate Courts will be adequately staffed by the best judges and court personnel, who will be supported by continuing education and performance evaluations.